

## TRANSPORT OF PETS IN HOLD AND CABIN FORM

Dear Client,

The transport service in the cabin or in the hold, for pets, emotional support animals and/or service dogs (hereinafter THE PET) provided by Aerovías del Continente Americano S.A. AVIANCA or the airlines that operate under the AVIANCA brand (hereinafter AVIANCA), is subject to the following conditions:

1. THE PET must behave appropriately in public environments, including the interior of the aircraft, and it is a unique responsibility of the passenger in charge of THE PET, to take the necessary measures for this purpose.
2. THE PET that presents one or more of the following conditions:
  - a. Aggressive signs or behaviors
  - b. Represents a risk to the flight security,
  - c. Generate adverse effects to the health conditions of the facilities or the aircraft,
  - d. Causes inconveniences to other passengers, crew or airline ground staff,
  - e. The passenger in charge of THE PET cannot maintain control of it,

May not be transported in the passenger cabin. Instead, it must be transported in the hold of the aircraft and the costs derived from this change will be entirely assumed by the passenger in charge of THE PET.

3. Before the flight, AVIANCA's personnel will evaluate, the fulfillment of all the conditions for the transport of THE PET in either, the cabin or in the hold, in accordance with the applicable regulations and/or airline policies. The sanitary and phytosanitary authorities, as well as AVIANCA, may order the inadmissibility of the transport of THE PET, if they consider that it does not meet the regulatory and safety conditions suitable for travel.
4. THE PET that is under than 4 months old will not be transported.
5. The passenger in charge of THE PET declares to be aware and undertakes to comply with the regulations for the transport of animals, the entry and/or exit of animals of the country of origin, the country of transit (if applicable) and the destination country.
6. Some breeds of dogs and cats have a special condition called Brachycephalic Syndrome. This can increase the risk of suffocation and breathing problems to THE PET when exposed to stress, pressure or heat. For this reason, Avianca does not transport these breeds, or those that are a cross between them, unless authorized by the passenger in charge of THE PET, who declares himself aware of the risks described. The races are the following:

<i>Dog's Breeds</i>			
<i>Chinese Shar Pei</i>	<i>Griffon Belge Griffon Belga</i>	<i>Boston Terrier</i>	<i>King Charles Spaniel</i>
<i>Deutscher Boxer Boxer</i>	<i>Griffon Bruxellois Brussels Griffon Gridón de Bruselas</i>	<i>French Bulldog Bulldog Fránces Bouledogue Francais</i>	<i>English Toy Spaniel</i>
<i>Dogue de Bordeaux Dogo de Budeos</i>	<i>Petit Brabancon</i>	<i>Tibetan Spaniel Spaniel Tibetano</i>	<i>Pekingese Pekinés</i>
<i>Bulldog Bulldog Inglés</i>	<i>Chin Spaniel Japonés</i>	<i>Cavalier King Charles Spaniel</i>	<i>Pug Doguillo</i>
<i>Cat's Breeds</i>			
<i>Burmese</i>	<i>Persa</i>	<i>Himalaya</i>	<i>Exotic Short Hair</i>

Considering the above, I \_\_\_\_\_, declare that I am the passenger in charge of THE PET, described in this document. THE PET, will be transported by air (hold or cabin) in the applicable terms and conditions. Likewise, I declare that I am aware of and certify compliance with all the conditions required for the transport of THE PET and I am financially responsible for any personal or material damage that THE PET causes to AVIANCA, its collaborators and/or other passengers.

I understand and accept that THE PET may have respiratory problems during the flight due to the condition of Brachiocephalic Syndrome and is susceptible to have a heat stroke and respiratory disorders.

Taking into account the health conditions and those inherent to the nature and state of THE PET, as well as the above listed in this document regarding the transportation of all types of breeds, I completely and absolutely release, relieve and exonerate AVIANCA and /or its associated and affiliated companies, its agents, officers, employees and other interested parties, from any liability, whatever its nature, its origin, its form and opportunity, derived from any action or omission on my part, as the only responsible for the compliance with the Terms and Conditions established by the airline and by the applicable regulations for the transportation of THE PET, as well as direct or indirect damages caused arising from the death, illness or injury of THE PET, or by acts of administrative authorities executed in relation to the entry, exit or transit of the same.

Date: \_\_\_\_\_

Origin: \_\_\_\_\_ Transit (if applicable): \_\_\_\_\_ Destination: \_\_\_\_\_

Flight No.: \_\_\_\_\_

Animal Breed: \_\_\_\_\_

Name of the Passenger in charge of the pet: \_\_\_\_\_

Signature of the Passenger in charge of the pet: \_\_\_\_\_



Scan the QR code to know the terms and Conditions for the Transport of Pets.